Global Institute Of Health Science™

CERTIFICATE · PG DIPLOMA · FAST-TRACK PG DIPLOMA

HEALTH INSURANCE MANAGEMENT

A rare combination in one programme — and one fee.

NEW AI MODULE | LIFETIME 1-TO-1 EXPERT | FREE CAREER COACHING ₹9,999 | 2 INTERNATIONAL CERTIFICATES | 100% ONLINE

NEW · AI MODULE **NOW WITH AI IN HEALTH INSURANCE, CLAIMS & TPA MANAGEMENT**

What's inside this brochure

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Trusted by Healthcare Professionals Globally

Learn from global perspectives and prepare for impactful roles in hospitals, public health systems and healthcare organisations around the world.

INDIA | UK | USA | AUSTRALIA | CANADA | RUSSIA | NEW ZEALAND | UAE | AFRICA | EUROPE

15+ years of experience **2,000+** placed globally **Lifetime** free expert tutoring

ACCREDITED & CERTIFIED

- **ISO 21001:2018** Educational organisation management
- **UASL** Germany / UK — quality management
- **GSAAA** USA — global accreditation
- **IPR, Govt. of India** Copyright approved

ENROL ANY DAY · ADMISSIONS OPEN ALL YEAR

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★★★★★

300+ Google reviews

Recorded candidate satisfaction to date

PROGRAMME OVERVIEW

Build Practical Skills for the Growing Health Insurance & TPA Sector

Practical | Job-Oriented | TPA Operations | Claims | Pre-Authorisation | NABH & JCI | Healthcare Finance | AI Literacy

Health insurance sits between four parties who each want something different: the patient who needs treatment now, the hospital that needs to be paid, the insurer that needs the claim to be valid, and the TPA that has to reconcile all three inside a policy document. The work is documentation, coordination and judgement under time pressure.

The GIHS Health Insurance Management programme covers insurance and TPA organisation, the administrator's role, insurance planning, management of clinical and supportive services, banking management including stem cells, NABH and JCI quality management, human resources, health economics and insurance, materials and maintenance, marketing and medical tourism, the legal framework, information management and financial management.

> **"We Teach What the Job Requires."**
>
> GIHS teaches the healthcare and management environment around claims work — because the quality of a claim decision depends on understanding the hospital as much as the policy.

Why This Programme Stands Out

- Health insurance and TPA operations taught inside a hospital-management framework
- Insurance or TPA as an organisation, and the administrator's role
- Insurance planning and coordination with clinical services
- Banking management including stem cells
- Quality management — NABH and JCI
- Human resources in a formal TPA department
- Health economics, insurance and financial management
- Materials and maintenance management
- Marketing management and medical tourism
- Legal framework and management of information
- NEW dedicated AI module for health insurance, claims and TPA management

REVISED SYLLABUS

Curriculum, Module by Module

The full GIHS syllabus, regrouped into 9 clearly sequenced modules so you can see exactly what each stage of the programme teaches and why it comes where it does. Module 9 is the new Artificial Intelligence module.

MODULE 01 Banking Management

The specialist banking services a modern insurance and healthcare operation touches.

- Banking management — stem cells and related services

MODULE 02 Foundations of Health Insurance Management

The organisation itself — what it is, how management theory applies to it, and who runs it.

- Introduction to Health Insurance Management
- Principles of management, the healthcare industry and hospital administration
- Insurance or TPA as an organisation
- Role and function of the health or TPA administrator

MODULE 03 Planning & Management of Services

Planning the facility, then running the clinical and support services inside it.

- Insurance planning
- Management of clinical and supportive services — all structure and technology in the hospital (24 sub-topics)

MODULE 04 Quality Management & Accreditation

The standards the organisation is measured against, and the system that sustains them.

- Quality management — NABH and JCI
- Management of quality (5 sub-topics)

MODULE 05 Human Resource Management

People are the largest cost and the largest variable in any healthcare organisation.

- HR — the organisation as a formal structure (9 sub-topics)

MODULE 06 Health Economics, Insurance & Financial Management

Where the money comes from, where it goes, and how the two are reconciled.

- Health economics and insurance (4 sub-topics)
- Financial management

MODULE 07 Materials, Maintenance & Information Management

Supply, upkeep and data — the three things that stop a department when they fail.

- Materials and maintenance management (8 sub-topics)
- Management of information (5 sub-topics)

MODULE 08 Marketing, Medical Tourism & Legal Framework

Attracting patients lawfully, and understanding the legal exposure that comes with them.

- Marketing management and medical tourism (9 sub-topics)
- Legal framework in hospitals as an organisation (8 sub-topics)

MODULE 09 · NEW Artificial Intelligence in Health Insurance, Claims & TPA Management

Claims Triage · Fraud Detection · Utilisation Analytics · Responsible AI

- AI fundamentals for health-insurance and TPA professionals
- AI-assisted claims triage, document classification and workflow prioritisation
- AI support for pre-authorisation and claims-document completeness review
- … and 10 further topics — the full module is set out on page 5

The Programme at a Glance

9
Modules, including the new AI module

3 / 4 / 12
Months — Certificate, Fast Track or PG Diploma

100%
Online & distance, study at your own pace

Lifetime
Free personal expert assigned to you

MCQ + Project
Online exam plus a 30-page project

2
International certificates awarded and shipped

Every module is backed by a personal subject expert assigned to you for life at no cost — email or call whenever a topic needs explaining, and a session can be arranged around your queries.

MODULE 09 · NEW HIGHLIGHT MODULE

Artificial Intelligence in Health Insurance, Claims & TPA Management

Claims Triage · Fraud Detection · Utilisation Analytics · Responsible AI

This dedicated module introduces practical and responsible applications of Artificial Intelligence, Machine Learning and Generative AI relevant to this field. It focuses on how AI can support professional efficiency, analysis, documentation and decision support while human oversight, confidentiality, data integrity, ethical practice and applicable organisational or regulatory requirements are maintained.

Key Topics Covered

- AI fundamentals for health-insurance and TPA professionals
- AI-assisted claims triage, document classification and workflow prioritisation
- AI support for pre-authorisation and claims-document completeness review
- AI-assisted fraud, waste and anomaly detection
- AI for customer service, query handling and communication support
- AI-assisted healthcare cost, utilisation and claims-trend analysis
- AI support for hospital-network, TPA and operational performance dashboards
- Generative AI for structured summaries, correspondence and internal knowledge support
- AI-assisted policy-wording comparison and coverage-information organisation
- AI support for turnaround-time and service-level analytics
- Prompt engineering for insurance and TPA professionals
- Privacy, fairness, bias, explainability and secure handling of health-insurance data
- Human oversight and regulatory accountability in AI-assisted claims decisions

THE RESPONSIBLE BOUNDARY

Anyone can generate an answer with AI. The professional skill — and the one employers are now paying for — is knowing how to find what the AI got wrong.

AI is an assistive capability, not an authority. Learners are trained to verify AI-generated output against source data, protect confidential patient and organisational information, recognise hallucinations and bias, and use only approved or validated tools where procedures or regulations require it. Accountable decisions remain with qualified people.

What This Module Adds to Your Career

Healthcare management runs on information that nobody has time to analyse properly — indicators, incidents, complaints, utilisation, staffing, spend. AI changes that arithmetic, turning retrospective reporting into something closer to early warning, and turning documentation work from days into hours. The competency this module treats as central is verification: AI produces confident, well-formatted and sometimes entirely wrong answers, and in a healthcare organisation that lands on a patient, a regulator or a balance sheet.

AI-Enhanced Practice Exercises

Applied work that builds the verification habit, not just the prompting habit:

- Build a claims-triage prioritisation exercise from mock claim data
- Prepare a pre-authorisation completeness checklist
- Analyse mock utilisation data and identify cost and usage trends
- Review an AI-generated claim summary against the source documentation
- Draft claimant correspondence and verify every coverage statement

HOW YOU STUDY & WHERE IT TAKES YOU

Study Method, Certification, Skills & Career Pathways

Study Methodology

- Freelance, self-paced method of study around your work schedule.
- Study the books and course material provided with your enrollment.
- Note down your queries as you progress through each module.
- Contact your assigned expert by email or phone at any time.
- Experts respond by mail, by call, or arrange a session based on your queries.
- Lifetime expert support to keep raising your knowledge and expertise.
- All content is based on live cases and industry best practice.

Mode of Examination

- Login details for the online examination are issued on completion of the programme duration.
- A 7-day window is given to appear for the online examination.
- The examination pattern is Multiple Choice Questions (MCQ).
- A PowerPoint project of minimum 30 pages on a topic of your own choice.
- Successful candidates are awarded two certifications (Degree and Transcriptional Degree).

Learning Mode, Assessment & Certification

Mode	Online and distance learning, designed for working professionals.
Assessment	Online and distance examinations (MCQ / theoretical) and/or projects.
Certification	GIHS certificate awarded to successful candidates on completion of applicable requirements.
Career support	Placement support and CV-forwarding assistance for successful candidates.
Verification	Employers can confirm certificate authenticity through the official GIHS verification process.

Verified by GIHS itself — not by a third party. Every certificate carries its own certificate ID. An employer, university or registration body can confirm it directly at www.gihsonline.com/verify-certification — no third-party verification agency and no fee.

Practical & Job-Oriented Learning

Learning is positioned around what the job actually asks for: departmental planning, service coordination, quality indicators and accreditation evidence, workforce and roster planning, budgets and utilisation, procurement and maintenance, information systems, documentation, audit preparation and management reporting — together with the AI-assisted versions of the same tasks, always finishing with the verification step.

Career-Relevant Skills You Will Develop

- Health insurance and TPA operations
- Claims and pre-authorisation workflow
- Hospital insurance-desk coordination
- Quality management, NABH and JCI
- Health economics and healthcare finance
- Healthcare legal framework awareness
- Information management and documentation discipline
- Customer communication and service coordination
- Fraud, anomaly and utilisation awareness
- AI-assisted claims and utilisation analytics

Career & Professional Pathways

The current GIHS course page lists **Claims Manager, TPA Executive, insurance operations and hospital-desk pathways**. The programme can also support:

- Claims Manager
- Health Insurance Executive
- Insurance Claims Officer
- Insurance underwriter pathway
- TPA Executive / Coordinator
- Claims processing and coordination
- Hospital insurance and TPA desk
- Cashless and pre-authorisation coordination
- Healthcare insurance operations
- Claims and reimbursement support

Career eligibility, designation and seniority depend on your qualifications, experience, employer criteria and any role-specific insurance or regulatory requirements.

PLACEMENT & CAREER ENHANCEMENT

What GIHS Does for Your Career After the Course

CAREER ENHANCEMENT INCLUDED FREE WITH EVERY ENROLMENT

Exclusive FREE CV & Interview Coaching — worth ₹9,999

FREE
worth ₹9,999

Join a GIHS programme now and unlock complimentary access to TopCV Coach, giving you the professional resume and interview skills you need to launch your career with confidence. Your profile is also posted on the TopCV Coach website, where a large recruiter and employer network is active.

Professional resume building
Build a CV that reads the way recruiters in healthcare actually screen.

Interview skills coaching
Practise and sharpen how you present your qualification and your new AI literacy.

Profile posted on TopCV
Your profile goes live on topcvcoach.com, in front of a large employer network.

No extra cost
Worth ₹9,999, included free with your GIHS enrolment.

TopCV Interview — Delivered with **www.topcvcoach.com** · included free with every GIHS programme enrolment

Where Our Graduates Are Making an Impact

Healthcare management skill is portable — GIHS learners work across hospitals, diagnostics, insurance, pharmaceuticals, public health, technology and consulting, and a good number build their own practices.

Hospitals & hospital groups
Administration, operations, quality and planning

Diagnostic chains & laboratories
Operations, accreditation and multi-site work

Health insurance & TPAs
Claims, pre-authorisation and network coordination

Pharmaceutical & device companies
Commercial, regulatory and quality functions

Public health systems
Programme management, monitoring and evaluation

NGOs & development programmes
Project delivery, funding reports and field coordination

Healthcare IT & health-tech
Information systems, records and digital health projects

Consulting & accreditation
NABH and JCI readiness, audits and process improvement

Independent practice & ventures
Advisory, training, documentation and project services

WORKING GLOBALLY — India · UK · USA · Canada · Australia · New Zealand · UAE & Gulf · Saudi Arabia · Qatar · Oman · Russia · Germany · Ireland · Singapore · Malaysia · Africa · Europe

Placement support. More than 2,000 GIHS professionals are now working in well-known organisations worldwide, many of them after building CV and interview skills through the free TopCV Coach programme. GIHS shares your profile globally for career growth. Successful candidates receive placement support and their CVs may be forwarded to various organisations. Final employment remains subject to employer selection and role-specific eligibility.

Business & Entrepreneurship Value

Hospital insurance desks, TPA back-office work and claims support are routinely outsourced, and the work is remote-friendly and volume-based.

- Provide hospital insurance-desk and claims-support services
- Offer TPA back-office and claims-processing support
- Build denial-management and revenue-recovery services
- Deliver claims and pre-authorisation training for hospital staff
- Support insurers with utilisation review and documentation audit

Any regulated clinical service must only be provided within your lawful professional scope and applicable registration requirements. Career titles, eligibility and the right to practise depend on your prior qualification, experience, employer criteria and local regulation.

Global Institute Of Health Science

Certificate

OF POST GRADUATE DIPLOMA

This is to certify that

CANDIDATE NAME

has successfully completed the one year programme of **Post Graduate Diploma in Health Insurance Management** offered by Global Institute of Health Science, during **MONTH YEAR to MONTH YEAR**. Upon successful completion of the programme

POST GRADUATE DIPLOMA

IN

HEALTH INSURANCE MANAGEMENT

is awarded to him/her this day the **XX MONTH YEAR**.

Academic Head

CERT. ID : **gihs-XXXX-XXXXX**

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MHRD (Higher Education) Reg No: SW - 12032/2018 · CR Act 1957 | ISO 21001:2018 · GSAAA & UASL

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Global Institute Of Health Science

STATEMENT OF RESULT & STUDY

Grade Sheet & Transcript

CANDIDATE NAME	PROGRAMME PERIOD	TOTAL LEARNING HOURS
CANDIDATE NAME	MONTH YEAR – MONTH YEAR	600 Hours

PROGRAMME

Post Graduate Diploma in Health Insurance Management

NO.	MODULE & TOPICS COVERED	HOURS	MAX	OBTAINED	%
01	**Banking Management** Banking management — stem cells and related services	54	50	48.5	97%
02	**Foundations of Health Insurance Management** Introduction to Health Insurance Management; Principles of management, the healthcare industry and hospital administration; Insurance or TPA as an organisation; Role and function of the health or TPA administrator	54	50	46.5	93%
03	**Planning & Management of Services** Insurance planning; Management of clinical and supportive services — all structure and technology in the hospital (24 sub-topics)	54	50	48	96%
04	**Quality Management & Accreditation** Quality management — NABH and JCI; Management of quality (5 sub-topics)	54	50	47	94%
05	**Human Resource Management** HR — the organisation as a formal structure (9 sub-topics)	54	50	47	94%
06	**Health Economics, Insurance & Financial Management** Health economics and insurance (4 sub-topics); Financial management	45	50	48	96%
07	**Materials, Maintenance & Information Management** Materials and maintenance management (8 sub-topics); Management of information (5 sub-topics)	45	50	48	96%
08	**Marketing, Medical Tourism & Legal Framework** Marketing management and medical tourism (9 sub-topics); Legal framework in hospitals as an organisation (8 sub-topics)	45	50	49	98%
09	**Artificial Intelligence in Health Insurance, Claims & TPA Management** NEW Claims Triage · Fraud Detection · Utilisation Analytics · Responsible AI; AI fundamentals for health-insurance and TPA professionals; AI-assisted claims triage, document classification and workflow prioritisation; AI support for pre-authorisation and claims-document completeness review	45	50	46.5	93%
	Module Examinations — Sub-total	**450**	**450**	428.5	**95.2%**
10	**Project Work** 30-page applied project submitted at the end of the programme	150	200	185	92.5%
	GRAND TOTAL	**600**	**650**	**613.5**	**94.4%**

TOTAL MARKS	PERCENTAGE	GRADE	RESULT	DATE OF AWARD	CERT. ID
613.5 / 650	94.4%	A+	PASSED	XX-XX-XXXX	gihs-XXXX-XXXXX

Academic Head

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ENROLMENT

Three Flexible Learning Options

Programme	Duration	Indian Fee	International	Positioning
Certificate Program	3 Months	**₹22,999**	**450 USD**	Basic foundation programme — core knowledge first
Post Graduate Diploma Program	1 Year	**₹32,999**	**699 USD**	Advanced and career-oriented — full depth at a steady pace
Fast Track PG Diploma Program MOST CHOSEN	4 Months	**₹36,999**	**750 USD**	Same advanced syllabus — flexible, finish at your own pace

Both advanced options carry the same career-oriented syllabus and the same two international certificates. The Fast Track is simply flexible — finish as quickly as your own pace allows and step into a fast-growing job market sooner. The Certificate Program is the basic, foundation-level option.

Printed books are optional
Online study material is included with every enrolment. Add the printed books at enrolment if you would like them shipped.

₹2,999 additional (India) | **99 USD** additional (International)

EMI available on credit cards Convert your fee into easy monthly instalments — ask admissions when you enrol.

All modes of payment are available. Fees may be subject to applicable taxes, exchange rates or future revision.

What Our Candidates Say

★★★★★ 300+ Google reviews

"I recently completed my Post Graduation in Pregnancy and Child Care from GIHS and it was a wonderful experience."
Dr Fatema Ebrahim

"One of the best institutions... Course is carefully structured and detailed. Management is very well organised and prompt in assistance."
A V

"This course has been a game-changer for me, providing the knowledge and skills necessary to succeed on a global platform."
Akram Sabiq

"They have a very good independent study methodology and the subject matter is really good... the Institute of Health was a wise choice."
Andrea Del Pilar

"From the day 1 to till date Chethan assisted very well... the studies are very detailed and made interesting."
Sarah Lilly, MBA

Admission Procedure START ANY DAY

1. **Apply online — any day**
   Enrol at www.gihsonline.com / Apply Online. Admissions stay open all year — no batch to wait for.
2. **Confirm your fee**
   No hidden charges. Payment within 7 days of enrollment.
3. **Receive your study material**
   Online access within 48 hours; printed books shipped if you add them.
4. **Get your personal expert**
   A professional subject expert is assigned to you for lifetime support at no cost.
5. **Complete exam and project**
   Online examination plus a project submission.
6. **Receive your certificates**
   Two international certificates are awarded and shipped.

Who Can Enrol

LISTED ON THE GIHS COURSE PAGE

- All graduates and postgraduates
- MBBS / BDS / BHMS / BAMS / BPT / BUMS
- B.Pharm / M.Pharm / Pharmacy Professionals
- B.Sc. / M.Sc. & Life-Science Graduates
- Nursing Professionals
- Medical Laboratory Professionals
- Medical IT Professionals
- Microbiology Professionals
- Biomedical / Biotechnology Professionals
- Hospital and healthcare administrators
- Professionals working with hospitals & healthcare organisations

ALSO OPEN TO

- Any graduate from any discipline
- Working professionals with relevant work experience
- Entrepreneurs planning to start a healthcare or allied venture
- Managers and administrators running a healthcare organisation

Any graduate, and any professional with relevant work experience, may enrol — including those who intend to start, run or manage a healthcare or allied organisation.

QUESTIONS

Frequently Asked Questions

What is a TPA?

A Third Party Administrator — the organisation that processes claims, authorisations and reimbursements between insurers, hospitals and policyholders.

Why does an insurance programme teach hospital management?

Because claim decisions depend on understanding the clinical and support services being billed. The GIHS syllabus deliberately includes the hospital-management core.

Does it cover pre-authorisation and cashless?

Yes — both are central to the claims and TPA content, and the AI module covers completeness review and triage support.

Does it cover NABH and JCI?

Yes, as part of the quality-management content, because network-hospital quality is part of insurer decision-making.

How is AI used in claims work?

Triage and prioritisation, document completeness review, fraud and anomaly detection, utilisation and cost analytics, and correspondence drafting — with human decisions.

Can AI decide a claim?

No. AI-assisted claims decisions carry regulatory accountability that sits with people; the module treats human oversight as mandatory.

Who should enrol?

Healthcare, pharmacy, science and allied professionals, hospital insurance-desk staff, and any graduate entering the insurance or TPA sector.

Can working professionals enrol?

Yes. The programme is delivered online and by distance learning, with a Fast-Track option.

What is included in the programme fee?

Course material with the latest updates, online access within 48 hours, printed books shipped with your enrolment, a personal subject expert for life at no cost, the online examination and project assessment, and two international certificates on successful completion. There are no hidden charges.

Is the TopCV Coach access really free?

Yes. Every GIHS enrolment now includes complimentary TopCV Coach access worth ₹9,999 for professional resume building and interview skills, and your profile is posted on the TopCV website where a large recruiter network is active.

Can I use this programme to start my own practice or venture?

Yes, within your lawful professional scope. The Business & Entrepreneurship section of this brochure sets out the non-clinical services, education and consulting work the knowledge supports. Regulated clinical services require the appropriate qualification and authorisation.

I am not from a clinical background. Can I still enrol?

Yes. Any graduate from any discipline may enrol, as can working professionals with relevant experience, entrepreneurs and managers of healthcare or allied organisations.

No batch to wait for — start the day you enrol Admissions stay open every day of the year — enrol today and begin at once.

ABOUT THE INSTITUTE

Global Institute of Health Science

Global Institute of Health Science is a pioneer in health science education, especially in distance and online learning, with more than 15 years of experience and international exposure. GIHS is an ISO 21001:2018 certified health science institute, globally acclaimed, and certified with copyright approval from IPR, Government of India. GIHS also holds international certification from UASL UK for its Quality Control Management System.

- **Excellence for health professionals** — Programmes built around what healthcare employers actually ask for.
- **15+ years with international exposure** — A student and professional base across India, UK, USA, Canada, UAE, Russia and Australia.
- **ISO certified and government approved** — ISO 21001:2018, IPR Government of India copyright approval and UASL UK quality certification.
- **Lifetime free personalised tutoring** — A dedicated subject expert assigned to you at no cost, for life.

More Ways to Build Your Career

GIHS programmes help professionals get a strong start in the healthcare field. These courses are ad-hoc to a professional career and provide the additional benefit of being part of a global learning organisation.

Health Management Programs

- Health Informatics
- Hospital Administration
- Pharma Management
- Hospital Planning & Management
- Medical Transcription
- Nursing Management
- Public Health Administration
- Health Insurance
- Blood Banking Management
- Medico-Legal Systems
- Medical Laboratory Technology
- Medical Radiology Technology
- Quality Management for Hospitals
- Disaster Management for Hospitals
- Hospital Infection Control & Patient Safety
- Healthcare & Hospital Administration
- Medical Record Management
- Medical Scribe

Clinical Research Programs

- Clinical Research & Quality Assurance
- Pharmacovigilance & Medical Writing
- Clinical Research & Pharmacovigilance
- Clinical Data Management & SAS
- Regulatory Affairs, IPR & Patent
- Clinical Trials Management
- CRA & Site Management
- Study Start-Up & Site Activation
- Trial Supply & IP Management
- Biostatistics & Statistical Programming

Allied Medical Programs

- Mother & Child Health
- Mental Health & Addictions
- Nutrition & Dietetics
- Pregnancy Education
- Gynaecology & Obstetrics
- Electroencephalogram (EEG)
- Nuclear Medicine Technology
- Anaesthesia Management
- First Aid (CPR / Emergency Care)
- Electrocardiogram (ECG)

Environment, Health & Safety Programs

- Industrial Health & Hygiene
- Environment Health Safety & RM
- Occupational Health & Safety
- Industrial Safety
- Food Safety & Quality Management
- Oil & Gas Safety Engineering
- Process Safety & Engineering
- Fire & Industrial Safety Management
- Environment Social Governance (ESG)

Ayurveda & Homeopathic Programs

- Panchkarma: Ayurveda
- Garbhsanskar: Ayurveda
- Naturopathy & Yoga
- Siddha: Medicine
- Ksharsutra: Ayurveda
- Classical Homeopathy
- Materia Medica: Homeopathy
- Repertory: Homeopathy
- Organon: Homeopathy
- Ayurvedic Nutrition & Dietetics

Ready to enrol?

Apply online at https://www.gihsonline.com/enroll-now/ · Email info@gihsonline.com · Call +91-9033768588

Watch our programmes: youtube.com/@globalinstituteofhealthscience · Verify a certificate: www.gihsonline.com/verify-certification

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