

QUALITY MANAGEMENT FOR HOSPITAL AND HEALTHCARE ORGANIZATIONS



RAISE YOUR CAREER WITH GLOBALLY ACCLAIMED INSTITUTE



Global Institute Of Health Science[™]

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QUALITY MANAGEMENT FOR HOSPITAL AND HEALTHCARE ORGANIZATIONS

Global Institute of Health Science is a pioneer in health science education especially in distance & online education. Global Institute of Health Science is an ISO 21001:2018 Certified health science Institute & globally acclaimed, also certified with copyright approval from IPR Government of INDIA. GIHS have international certification from UASL UK for Quality Control Management System.

WHY CHOOSE US

- ✚ BRINGING EXCELLENCE TO HEALTH PROFESSIONALS
- ✚ 10+ YEARS OF EXPERIENCE WITH INTERNATIONAL EXPOSURE
- ✚ INTERNATIONAL ACLAIMED WITH ISO & GOVT APPROVED
- ✚ LIFETIME FREE PERSONALIZED TUTORING FOR SUCCESS

Quality management refers to systems design, policies, and processes to optimize patients. The main objective of quality management in a healthcare organization is to ensure the service and fulfill its intended purpose. To implement the **quality management systems (QMS)** tool is used to organize, standardize, and improve activities involving a product or service focusing on customers.

QMS final goal is to achieve consistent and complete care to patients and their satisfaction. There are various QMS models used to implement, such as **continuous quality improvement (CQI)**, which is used to analyze the strength and implement, such as continuous Quality improvement (CQI), which is used to analyze the strength and barriers within the organization.

Total Quality Management (TQM), involves all systems and employees and their continuous effort to improve quality, reduce cost, and improve service to customers. The seven pillars of quality are presented as efficacy, efficiency, optimality, acceptability, legitimacy, equity, and cost which play a key role in QMS.



SYLLABUS

- Healthcare & Hospital Management
- Quality Assurance Process
- Setting standards: Need for standards, process of setting standards, communicating standards, developing indicators.
- Assessment and measurement of quality, Frameworks for quality assessment
- Methods and tools of quality assessment.
- Monitoring and Supervising Quality:
Quality monitoring process
Collection of data and analysis
Supervising quality
Indicators of quality
Identifying quality problems and gaps.
- Quality Improvement Interventions:
Quality Assurance (QA)
Continuous Quality Improvement (CQI)
Total Quality Management (TQM).
- Use of tools:
For problem identification
Prioritizing problems
Developing solution to the problem
QI tools including brainstorming, consensus, criteria/ matrix, flow chart, fishbone diagram and Pareto chart.
- Leadership and team-building in quality.
- Medical Audit.
- *Planning for and Implementing QA in health care organizations*
- *NABH / JCI & Quality Regulatory bodies*

ADMISSION PROCEDURE

- Enrollment online: www.gihsonline.com / Apply Online
- Online Access for Study Content within 48 Hours of enrollment
- Shipping of books with Latest updates with every enrollment (optional)
- Will Assign Personalized Professional Expert for Lifetime with no COST
- Online exam and Project submission
- Will award and ship two international certificates

FEES DETAILS (All modes of payment available)

- Post Graduate Diploma Program (One Year) – 32999/- INR & Fees for International Candidates – 699 \$ USD
- Fast Track PG Diploma Program (4 Months) – 36999/- INR & Fees for International Candidates – 750 \$ USD

STUDY METHODOLOGY

- Freelance method of study
- Read the books
- Make notes of your queries
- Need to mail or contact to our expert
- Experts will resolve... via mail or via call or Can arrange Session based on your queries
- Experts will support for lifetime to raise your knowledge & Expertise
- Our content is totally based on live cases and Industries best practices

MODE OF EXAMS

- Login Details for online examinations after completion of the duration.
- 7 days to appear in online exams.
- Examination pattern would be Multiple Choice question MCQ
- PowerPoint project of minimum 30 pages of your own selected topic
- Successful Candidates would award with two certifications (DEGREE & TRANSCRIPTIONAL Degree)

PLACEMENT SUPPORT

Will Share your profile globally for career growth. With the support of GIHS programs more than 2000 professionals are working in healthcare industry and having strong student & professional base in India, UK, USA, Canada, UAE, Russia, Australia and more.



Global Institute Of Health Science

Certificate

This is to certify that
VEENA SATEESH
completed the one year programme of
Post Graduate Diploma in
Quality Management for Hospitals & Healthcare Organizations
offered by
Global Institute of Health Science.
during January 2022 to December 2022
Upon successful completion of the programme
POST GRADUATE DIPLOMA
IN
QUALITY MANAGEMENT FOR HOSPITALS & HEALTHCARE ORGANIZATIONS
is awarded to him/her this day the 26th December 2022.



Cert. ID : 000000000000

Academic Head

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Global Institute Of Health Science

POST GRADUATE DIPLOMA
IN
Quality Management for Hospitals & Healthcare Organizations
(January 2022 to December 2022)

VEENA SATEESH
GRADE SHEET & TRANSCRIPT

Healthcare & Hospital Management | Quality Assurance Process
Setting standards: Need for standards, process of setting standards,
communicating standards, developing indicators.
Assessment and measurement of quality | Frameworks for quality assessment
Methods and tools of quality assessment.
Monitoring and Supervising Quality: Quality monitoring process
and collection of data and analysis, supervising quality
Indicators of quality, Identifying quality problems and gaps.
Quality Improvement interventions: Quality Assurance (QA)
Continuous Quality Improvement (CQI) and Total Quality Management (TQM).
Tools problem identification, prioritizing problems and developing solution.
QI tools including brainstorming, consensus, criteria/ matrix,
flow chart, fishbone diagram and Pareto chart.
Leadership and team-building in quality | Medical Audit.
Planning for and Implementing QA in health care organizations

Examination: 45/50

Project Work: 40/50

Total: 85/100

GRADE: A+



ISO 21001:2018



MHRD (Higher Education)
Reg No: SW - 12032/2018
CR Act 1957



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26/12/2022

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GIHS ADVANTAGE

GIHS provides best courses helps to get the start up in the healthcare field. These courses are ad-hoc to professional career and provides the additional benefit to be the part of an organization.

OTHER PROGRAMS

Health Management Programs

• Health Informatics	• Hospital Administration
• Pharma Management	• Hospital Planning & Management
• Healthcare Management	• Nursing Management
• Public Health Administration	• Health Insurance
• Blood Banking Management	• Medico-Legal Systems
• Medical Laboratory Technology	• Medical Radiology Technology
• Quality management for Hospital and healthcare organizations	
• Disaster management for hospitals and healthcare organizations	
• Hospital Infection Control & Patient Safety	

Clinical Research Programs

• Clinical Research & Quality Assurance GCP Audits / Inspections	• Pharmacovigilance & Medical/Scientific Writings
• Clinical Research & Pharmacovigilance	• Clinical Data Management & SAS
• Regulatory affairs IPR & Patent	• Clinical Trials Management

Allied Medical Programs

• Mother & Child Health	• Mental Health & Addictions
• Nutrition & Dietetics	• Medical Transcription
• Pregnancy Education	• Gynaecology & Obstetrics
• Electroencephalogram (EEG)	• Nuclear Medicine Technology
• Anaesthesia Management	• First AID (CPR/Emergency Care)

Environment Health & Safety Programs

• Industrial Health & Hygiene	• Environment Health Safety & RM
• Occupational Health & Safety	• Industrial Safety
• Food Safety & Quality Management	• Oil & Gas Safety Engineering
• Process Safety & Engineering	• Fire & Industrial Safety MGT

Ayurveda & Homeopathic Programs

• Panchkarma: Ayurveda	• Garbhsanskar: Ayurveda
• Naturopathy & Yoga	• Siddha: Medicine
• Ksharsutra: Ayurveda	• Classical Homeopathy
• Materia Medica: Homeopathy	• Repertory: Homeopathy

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